



NCPDP Reject Code 80 Reference Guide


June 22, 2022

Effective July 22, 2022, **Reject Code 80 – Dx Code Submitted Does Not Meet Drug Coverage Criteria for Diagnosis Requirements** will be reinstated. If the claim response includes **Reject Code 80**, there is a Contract Drugs List (CDL) Code 1 diagnosis restriction for the product submitted, resulting in a claim rejection. Code 1 diagnosis restrictions are found in the Code 1 columns of the *Medi-Cal Rx Contract Drugs List* and the *Medi-Cal Rx Contract Drugs List: Over-the-Counter Drugs* and in the Restrictions column of the *Family PACT Pharmacy Formulary*. To view the CDLs, select Covered Products Lists from the navigation panel on the left side of the [Forms & Information](#) page of the Medi-Cal Rx Provider Portal. If the beneficiary's diagnosis matches the CDL diagnosis restriction, the claim may be submitted with the appropriate ICD-10 or Submission Clarification Code (SCC) (NCPDP Field 420-DK) 7 – Medically Necessary. If the ICD-10 and/or SCC-7 cannot be utilized to adjudicate the claim, a prior authorization is required.

The following National Council for Prescription Drug Programs (NCPDP) table contains diagnosis-related fields for **Reject Code 80**.

NCPDP Diagnosis Fields				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
491-VE	Diagnosis Code Count	Maximum count of 5.	RW	Required if Diagnosis Code Qualifier (492-WE) and Diagnosis Code (424-DO) are used.
492-WE	Diagnosis Code Qualifier	02=International Classification of Diseases (ICD-10 CM)	RW	Required if Diagnosis Code (424-DO) is used.

NCPDP Diagnosis Fields				
Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
424-DO	Diagnosis Code		RW	ICD-10 may be submitted to confirm that beneficiary's diagnosis matches CDL code 1 requirement.
420-DK	Submission Clarification Code	7 – Medically Necessary	RW	Pharmacy/Provider can attest to the diagnosis.



Code 1 drugs marked with a symbol (*) require authorization in accordance with Section 51003 unless used under the conditions specified in the Contract Drugs List and are subject to the prescription documentation requirements in *CCR, Title 22, Section 51476(c)*. See *CCR, Title 22, Section 51313.3(b)*.

Contact Information

You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273, which is available 24 hours a day, 7 days a week, 365 days per year.

You can also submit questions via email to Medi-Cal Rx Education & Outreach at MediCalRxEducationOutreach@magellanhealth.com.